The Business Challenge

In the race to market, companies need to leverage all of their resources to beat the competition. Being able to effectively implement projects and programs before your competitors gives you significant competitive advantage. Global organizations need a system that helps manage the complexities of large projects—a program management system that automates all projects, people and methodologies across the entire enterprise. So you can organize your projects in one central location, track all deliverables, related tasks, issues and budget, and collaborate to bring the project or program to completion. Before the competition.

The Livelink solution

Livelink® for Program Management is a Web-based enterprise program management application that integrates all areas of an enterprise level project into one comprehensive solution. A management solution that enables your globally dispersed teams to communicate, collaborate, report on and track project time, costs, progress and team performance—all from a standard Web browser. With Livelink for Program Management, you can form teams across geographical and departmental boundaries in real-time, at all levels of management. Once your team has been formed, it has access to corporate standard methodologies, best practices and information from previous projects. Team members can share documents and collaborate

Capturing program project details

Every program project within Livelink for Program Management has its own secure project workspace that gives team members access to everything they need to coordinate all stages of a program project. Within this project workspace, all of the details that occur during the program project's life are captured. Notes from every project-related meeting are saved, allowing you to review what was discussed and what decisions were made. Each issue that arises during the completion of a program stage or task is captured, enabling you to review the cause of an issue, the action items instigated to resolve the issue,

The Program Project Overview allows you to maintain tight control over programs by monitoring associated tasks, deliverables, action items, supporting items, meetings, issues, discussions and approvals.

and its final resolution. Project discussion threads are also saved, preserving discussion points made before critical decisions were made. Crucial information can be shared by checking documents into a program project using Livelink's document management functionality. Tight version control ensures that team members are collaborating on only the most recent information. Change agents keep you up to date by automatically notifying you when events change within a program project.

Livelink for Program Management's project workspaces provide a valuable online focal point for the virtual project team in both centralized and highly distributed environments. Because Livelink stores all program-related information in one place, new team members can quickly get the information they need to

begin contributing much faster. And because teams can collaborate online, Livelink for Program Management lets you use the best resources from anywhere in your organization. An optional module to Livelink, Livelink for Skills Management™, enables you to further optimize skill usage and ensures that all of your resources are productively aligned with high priority projects.

Managing multiple program projects

Depending upon your role in an organization, Livelink for Program Management displays different views of program projects. For executive management, the overview feature provides detailed information about the status of each project and the associated risk. Each phase of a project can be further drilled down into to give a more detailed overview. This feature displays the critical path of a project, allowing you to examine each program task to better understand what risks are involved in that phase of the project. This allows you to step in when a task is being held up and make changes to the team or suggestions that will put the project back on track.

A bridge for global teams

Livelink for Program Management provides a powerful collaborative environment, enabling project teams to capture, share, and reuse knowledge to achieve your organization's mission critical objectives. With just a Web browser, project managers can build up project teams that cross disciplinary boundaries and pull together unique skill sets to develop new products or deliver successful programs. Internet accessibility allows project team members to collaborate without regard to geographic location to keep development progressing around the clock. Livelink's document and records management functionality allows people to find all the information where and when they need to within a defined project methodology to keep projects on track. Because project teams are hyperlinked to each other, they can add resources as needed, locate the best people for the job and execute program projects quickly and effectively.

Using Livelink for Program Management as a powerful collaborative platform, you can extend a company's programs to include customers, partners and suppliers in a secure extranet. Suppliers can be given access to product specifications. Project team members can collaborate with customers and partners to improve development processes and shorten product time-to-market or program duration. Up to nine levels of security ensure that only those with the proper permissions have access to critical project information and resources.